

Further information from Janet Sproule

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Citizens Advice Booking Form

Course:			
Date:			
Bureau:			
Position			
Contact Name:			
No of Participants attending:			
Name:	Contact No:	Position:	Fee:
1.			
2.			
3.			
4.			
Do any of the above have any adjustment requirements? (please specify)			
Authorised by:		Position:	
Signature		Date:	
Please post (we need a signed hard copy to reserve a place):			
Citizens Advice Training 46 Donegall Pass, Belfast BT7 1BS			
Tel: 028 9023 1120 Fax: 028 9023 6522 E-mail: sproulej@citizensadvice.co.uk			

Overview of the Changes to the Social Security Benefit System and Welfare Rights



Course Information

These 1 day workshops provide a basic overview and introduction to each benefit, emphasising the impact of planned welfare reforms. It will enable participants to answer general queries, recognise when a client or service user may not be claiming what they are entitled to and when they may need a referral to specialist support.

Cost

£95 + VAT

Audience

These workshops are designed for community workers, support workers, constituency offices / public representatives, social workers or health visitors, staff of organisations seeking to provide advice; anyone working with individuals or groups who could potentially claim benefits. This can be offered as a bespoke day tailored to specific groups or to individuals wishing to attend a central workshop.

Course Schedule

Winter Dates: Tuesdays: 25th January and 15th February 2011
Spring Dates: Tuesdays: 29th March, 19th April, 17th May 2011

Venue

Citizens Advice Regional Office
46 Donegall Pass, Belfast
BT7 1BS

Workshop Content

Learners will understand basic entitlement and potential changes to:

Carer's Allowance
Income Support/IB JSA
Pension Credit
Community Care Grants
Employment Support Allowance
Housing Benefit
Tax Credits
Disability Living Allowance
Attendance Allowance

and an introduction to Universal Credit

